



NCSL Limited - Electronic Banking

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Electronic Disputed Transaction

Important: It is a MUST to attach a copy of the Cardholder's disputed transaction receipt or a bank statement copy.

Customer's Information

Date

First Name:

Surname:

Contact Number:

Email:

NSCL Branch:

Poro Account Number:

Poro Card Number:

Transaction Information

Date:

Time: AM / PM

Amount:

Transaction take place on what Device?

ATM

EFTPoS

Merchant Name:

Location:

ATM ID:

BSP / ANZ / Westpac

Customer's Dispute Explanation:

Transaction Not Authorized

Duplicate Transaction

Customer's Signature:

NCSL Use Only

Account Statement

Dispute Number:

EFTPoS Receipt

ATM Receipt

Completing Officer's Name:

Officer's Signature:

Date: