

POSITION DESCRIPTION

Air Niugini Ltd

AM7043 - Chief Operating Officer

Air Niugini Limited is the national airline of Papua New Guinea, based in Port Moresby. It operates a domestic network from Port Moresby and Lae, as well as international services in Asia, Oceania, and Australia. Its main base is Jacksons International Airport, Port Moresby.

Air Niugini Limited is inviting exceptional candidates to apply for this leadership role that will support its growth and diversification in the airline industry.

This position is based in Port Moresby.

CHIEF OPERATING OFFICER

Reporting to the Chief Executive Officer, the Chief Operating Officer will be responsible for overseeing and optimising the operational aspects of the organization, enhancing productivity, and driving growth in a highly dynamic and competitive industry.

Key Responsibilities:

- Collaborate with the CEO and executive team to develop and execute the operational strategy aligned with the organisation's goals and objectives
- Drive the implementation of best practices, process improvements, and operational excellence initiatives to enhance overall efficiency, productivity, and customer satisfaction
- Monitor industry trends, technological advancements, and regulatory changes to identify opportunities and potential risks, adjusting the operational strategy accordingly
- Establish and track key performance indicators (KPIs) to measure operational performance and ensure the attainment of business targets
- Develop and implement performance management systems, processes, and metrics to continuously monitor and improve operational efficiency and effectiveness
- Conduct regular operational reviews, identify areas of improvement, and implement corrective measures to optimize performance
- Foster collaboration and effective communication among intercompany departments including flight, ground, ancillary and engineering, ensuring alignment and synergy in achieving optimised outcomes
- Work closely with the finance team to develop and manage budgets, cost control measures, and financial forecasts related to operational activities
- Collaborate with the HR department to develop talent management strategies, including recruitment, training, and retention plans for operational staff – specifically in pilot, engineering, ground and cabin crew recruitment and development
- Ensure the continued compliance with CASAPNG regulations and the implementation of programs that contribute to ANL's safety management systems, achievement of international benchmarked safety standards, and working closely with all PNG Regulatory agencies
- Implement and maintain effective business continuity plans to address potential crises or emergency situations
- Cultivate strong relationships with key stakeholders, including customers, OEM suppliers, partners, and regulatory authorities
- Represent the organisation in industry forums, conferences, and events to promote the company's brand and establish strategic partnerships
- Collaborate with the CEO in maintaining relationships with the Board of Directors and providing regular operational updates.

Expected Competencies:

- Extensive experience (10+ years) in operational leadership roles within the aviation industry, with a focus on managing complex operations
- Strong understanding of aviation industry dynamics, regulations, safety protocols, and best practices
- Proven track record of successfully implementing operational strategies and driving process improvements
- Exceptional leadership skills, with the ability to inspire and motivate cross-functional teams
- Strategic thinker with a keen eye for detail and a results-oriented mindset
- Excellent problem-solving and decision-making abilities, with the capacity to navigate through ambiguity
- Outstanding communication and interpersonal skills, with the ability to collaborate effectively at all organizational levels
- Demonstrated ability to manage multiple priorities and deliver results within tight deadlines
- Flexibility to travel as needed.

Air Niugini is an equal opportunity employer with excellent remuneration and benefits available, commensurate with qualifications and experience.

APPLY NOW

Please visit our website: <https://vanguard.com.pg/vacancies/>

Complete the application form and follow the website instructions to forward to us including a detailed CV and three current referees. A full Position Description (PD) can be requested from our office.

Alternatively, please call us on (+675) 7500 7500 or email recruitment@vanguard.com.pg

Applications close COB Friday 26th May 2023

Only shortlisted applicants will be contacted

To apply for this position:

- Download and complete the Application Form from <http://www.vanguard.com.pg>.
- Email the application to recruitment@vanguard.com.pg together with a copy of your CV in MS Word format.

Note: Do not include copies of any other documents. You will be asked to provide the originals of certificates etc if you are selected for Interview