

POSITION DESCRIPTION

PNG Ports Corporation Limited

AM7005 - Network Support Officer

PNG Ports Corporation Limited (PNGPCL) is a premier maritime service company in Papua New Guinea and is the largest port operator in the South West Pacific, outside Australia and New Zealand.

PNGPCL continues to develop the capacity of its workforce to deliver high-quality service to all stakeholders and is committed to attracting the highest calibre of professionals who can make a difference to the organization. PNGPCL provides a positive work environment and rewards employees who contribute to its business success.

PNGPCL is inviting **exceptional candidates** to apply for this key role based in Port Moresby:

Network Support Officer

Reporting to the Team Leader ICT Infrastructure, the Network Support Officer is responsible for ensuring various network infrastructure work plans are successfully implemented and are in compliance with PNGPCL Corporate Strategic Plans and Business Action Plans.

Key Responsibilities:

- Make recommendations for any network changes/ improvements and implementation strategies to System Support Administrator
- Assist to design LAN/WAN to optimize performance by collating and analysing existing network performance deficiencies to improve performance and increase resilience
- Work on network design for Disaster Recovery and Business Continuity plans
- Monitor Wide Area Network (WAN) performance, conduct audits on network, equipment and configuration performance and produce periodical reports to supervisor
- Assist to coordinate the deployment, monitoring maintenance, development, upgrade and support of all network systems, including both hardware and software and ensure constant effective network services and satisfaction to all users
- Maintain asset register for network hardware and software equipment
- Liaise with service partners in resolving technical network issues and problems
- Research, recommend and implement appropriate tools/applications, procedures & policies for use of network and resources
- Do LAN data cabling and voice cabling using UTP cables and standard cabling code
- Support Voice technologies and make improvement to the PABX systems and help with end users.

Expected Competencies:

- Degree in the field of Computer Science or Information Technology, Computer Engineering or Information Systems Management. Post-Graduate qualification is desirable
- Certification in Cisco Certified Network Associate or equivalent and Microsoft Certified Systems Administrator or equivalent
- Minimum 5 years of experience in a similar role
- Knowledge of current trends in LAN/WAN technologies
- Good technical knowledge of network, server and PC network layers
- Good technical knowledge of current network hardware, protocols and standards
- Good understanding of troubleshooting network layers to isolate and recover LAN/WAN issues
- Hands-on experience in network design and implementation of VLANS and network subnet
- Proven analytical, evaluative and problem-solving abilities.

This position is open to PNG citizens only.

APPLY NOW

Please visit our website: <https://vanguard.com.pg/vacancies/>

Complete the application form and follow the website instructions to forward to us including a detailed CV and copy of a current police clearance certificate. We encourage applicants to request a full PD from our office to review before applying.

Alternatively, please call us on (+675) 7500 7500 or email recruitment@vanguard.com.pg

Applications close COB Friday 3rd March 2023

Only shortlisted applicants will be contacted

To apply for this position:

- Download and complete the Application Form from <http://www.vanguard.com.pg>.
- Email the application to recruitment@vanguard.com.pg together with a copy of your CV in MS Word format.

Note: Do not include copies of any other documents. You will be asked to provide the originals of certificates etc if you are selected for Interview